

CONDITIONS

CONDITIONS CONSISTENT WITH THE OPERATING SCHEDULE

The environment actively promotes a positive culture built on mutual respect with our customer base. Our strong emphasis on providing a safe, lively, fun and inclusive environment is key to our customer experience. Our staff will be highly trained.

3 of the owners are trained in Positive Behaviour Support (PBS) techniques.

1 of the Directors is a BILD and RRN accredited Positive Behaviour Support trainer with What's The Message LTD. This expertise will be utilised across the workforce.

1 of the Directors is a community first aid responder.

Our customer experience is suitable for all ages.

The Baton Rouge Directors will actively involve themselves in the local community and any schemes available, to promote the licensing objectives.

A comprehensive CCTV system covers the entirety of the inside and outside of the building.

A red care alarm system will be in use across the premises.

Staff will be trained in conflict management and escalation techniques

Staff will be trained to promote an inclusive culture within the premises.

2 SIA trained door supervisors will be utilised for the basement bar area from 9pm when open.

A comprehensive CCTV system covers the entirety of the inside and outside of the building.

Staff will be trained in conflict management and de-escalation techniques.

There will always be an owner present throughout the inaugural period until the General Manager is trained to a high and

2 SIA trained door supervisors will be utilised for the basement bar area from 9pm when open

Customers will be reminded by staff members and signage to be respectful of the local community when leaving the premises or accessing the outdoor areas.

Staff will be empowered to communicate this confidently and politely to customers.

Sound levels of live music acts will be monitored to ensure they do not disturb the enjoyment of local residents and businesses.

The ethos of Baton Rouge is built on a positive culture that actively discourages anti-social behaviour. Customers will be reminded to use smoking bins when extinguishing cigarettes.

Unless using the designated 'pavement licence area', customers will not be allowed to consume drinks on the public highway.

Children (u16's) will only be allowed to enter the premises under the supervision of a responsible adult. Children (u16's) will not be permitted in the basement bar area after 9pm.

One of the owners is a Safeguarding trainer (trained by Leicestershire County Council). All staff will access this training.

CONDITIONS CONSISTENT WITH THE REPRESENTATION AND AGREEMENT FROM LCC LICENSING ENFORCEMENT TEAM

The licence holder will ensure a high definition, colour HD CCTV camera system is installed, operational and recording whilst the premises is open to the public. The system must permit the identification of individual(s) in all lighting conditions.

CCTV cameras must cover all areas that the public have access to, including the entrance, exit and pavement area immediately outside the premises.

CCTV system images must be securely stored, display an accurate date/time stamp and retained for a minimum of 31 days.

The licence holder will ensure the premises CCTV is provided to an officer from a responsible authority in a downloadable and viewable format within fourteen days of being requested.

The licence holder will ensure that there is always a member of staff trained and available to download images/ footage immediately or an agreed timescale if requested by the police or the Licensing Authority.

The licence holder will complete a monthly security review and if necessary and/or if directed in writing by Leicestershire Police Licensing Department, employ Security Industry Authority (SIA) front line door supervisors at the premises and/or additional Security Industry Authority (SIA) front line door supervisors at the premises.

The licence holder will employ a minimum of two Security Industry Authority (SIA) front line door supervisors at the premises from 9pm until all customers have left the premises when both the ground floor and basement area is being used by customers.

The licence holder will ensure all Security Industry Authority (SIA) door supervisor(s) used at the premises record their full name, full SIA registration number and the dates/time deployed at the premises. A record must be kept on the premises for six months and made available for inspection to an officer from a responsible authority upon request.

The licence holder will ensure that at least one operational audio and visual body worn camera is deployed at the premises and worn by either a member of security staff or staff, whilst the premises is open to the public from 9pm until close to the public, when both the ground floor and basement area is being used by customers.

The licence holder shall take reasonable steps to prevent public nuisance being caused by customers outside the premises by displaying prominent Quiet notices at all exit points requesting customers respect the needs of residents and keep noise to a minimum whilst outside of the venue.

The licence holder will ensure that children and young people under 18 years of age will only be allowed to enter the premises under the supervision of a responsible adult.

The licence holder will ensure that children and young people under 18 years of age will not be permitted to remain on the premises after 11pm

ADDITIONAL CONDITIONS TO BE ADDED BY THE ENFORCEMENT TEAM /AGREED WITH THE APPLICANT

A Challenge 25 policy will be adopted with the only acceptable proof of age identification consisting of a current passport, photo card driving licence or identification carrying a PASS logo. A training record must be kept on the premises, retained for 12 months from the date of the incident and produced to an officer from a responsible authority upon request.

An incident log shall be kept on the premises, retained for a period of 12 months from the date of the incident and made available to an officer from a responsible authority upon request. The incident log must be completed within 24 hours of the incident and record the following:

All crimes reported to the premises.

Any ejections of patrons.

Any complaints received concerning crime, disorder and anti-social behaviour.

Any incidents of crime, disorder and anti-social behaviour inside, associated to the premises or immediately outside the premises.

Any faults in the CCTV system.

A training record must be kept on the premises, retained for 12 months from the date of the incident and produced to an officer from a responsible authority upon request.

The licence holder will ensure that a full fire risk assessment will be conducted and reviewed and implemented in line with Fire Safety Legislation annually.

There will be regular safety checks of areas such as toilets and entrances/exits and recorded in a logbook which will be kept on the premises and immediately available upon request from any authority officers.

The licence holder will ensure that there is a dedicated smoking area outside of the premises which will be monitored by staff throughout.

The Licence is subject to Leicester City Council's Standard Conditions for Places of Public Entertainment, published on the Licensing Authority's website www.leicester.gov.uk/licensing

CONDITIONS CONSISTENT WITH THE REPRESENTATION AND AGREEMENT FROM THE NOISE AND POLLUTION CONTROL TEAM

Live music – Indoors only

Monday – not applicable

Tuesday -18:00-23:00

Wednesday- 15:00-23:00

Thursday- 12:00-23:00

Friday – 12:00-00:00

Saturday – 12:00-00:00

Sunday – not applicable

Recorded music – Indoor only

Monday 9:00 -01:00

Tuesday 9:00 -01:00

Wednesday 9:00 -01:00

Thursday 9:00 -02:00

Friday 9:00 -02:00

Saturday 9:00 -02:00

Sunday 9:00 -01:00

Performance of dance Indoors only

Friday 12:00-18:00

Saturday 12:00-18:00

Sunday 12:00-18:00

Late Night Refreshment Indoors only

Monday 9:00 -01:00

Tuesday 9:00 -01:00

Wednesday 9:00 -01:00

Thursday 9:00 -02:00

Friday 9:00 -02:00

Saturday 9:00 -02:00

Sunday 9:00 -01:00

All external doors and windows shall be kept closed, other than for access and egress, in all rooms when events involving amplified/live music or speech are taking place.*(Note to applicant this may mean that air conditioning is required)

Receiving of deliveries must only be conducted between 09:00hrs and 22:00hrs.

Emptying, dispensing or disposing of bottles in outside bins must only be conducted between 09:00hrs and 22:00hrs.

Installation of Noise Limiting device, setting a limit agreed with the noise and pollution team